Number

Complaint Form

Name and Surname:

Address:

Phone number:

E-mail:

Goods claimed:

Order / Invoice number:

Preferred method of complaint resolution:

Detailed description of the defect:

Date: Signature:

Service section (to be completed by the seller)

Date: Signature:

Information on which defects are covered by the complaints procedure and how to proceed with a complaint can be found at https://gramino.com/docs/complaints-policy

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